



Evaluation Report

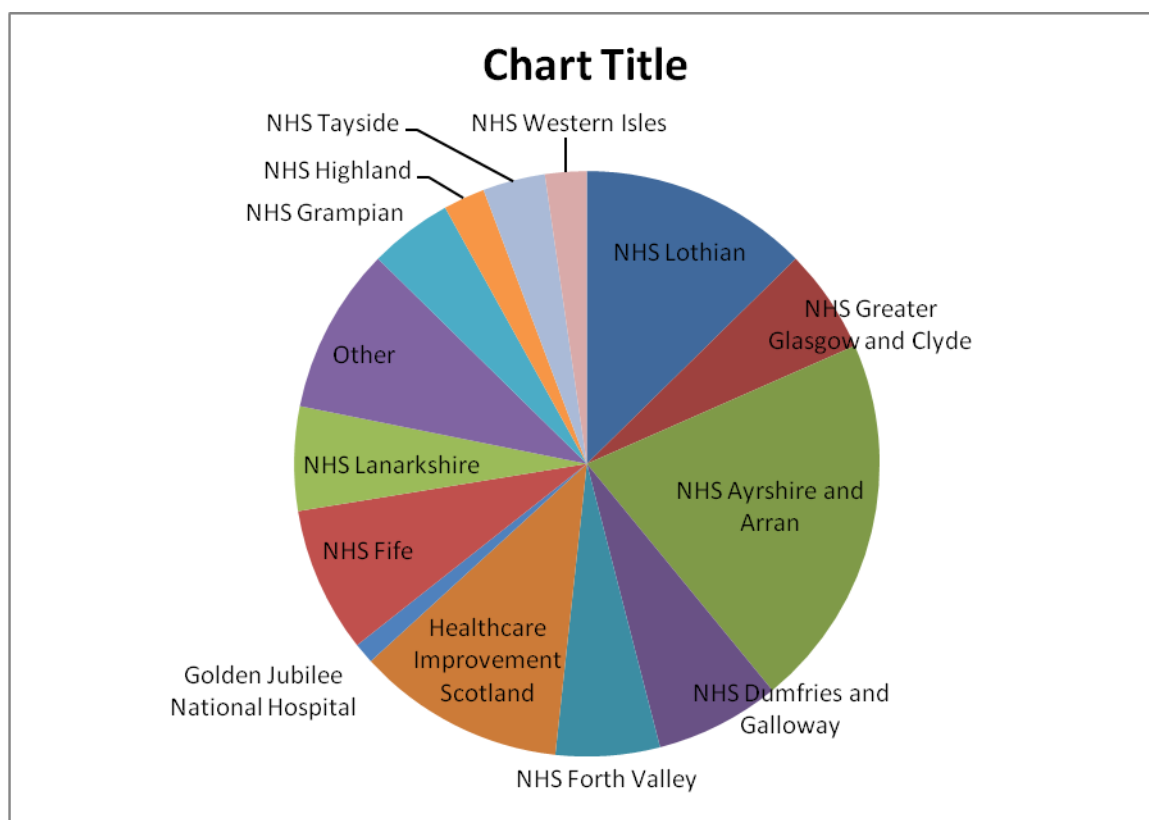
Delivering Quality Delirium Care – Working Towards Older Person In Hospital Standards

Tuesday 21st June 2016, Golden Jubilee Hotel, Glasgow

Event Background

The event was organised jointly by the Scottish delirium association and Healthcare Improvement Scotland and the invitation was open to all staff working in delirium care and places were offered on a first come first served basis. The event was extremely popular and was full within a few days; we offered more places for the people on the waiting list, who were unable to register. The 'Delirium awareness week' campaign with specific themes from 14th to 21st June 2016, successfully culminated with this meeting.

Breakdown of who attended



Evaluation Method

A variety of methods were used to spread awareness with the power of social media in the form of Twitter, Periscope and Facebook, further increasing the outreach of this event. Delirium pledges and delirium 'selfie' stand were used to improve participation and to spread a strong message about delirium. Feedback was captured through key learning points on post it notes and a paper and online evaluation form.

Evaluation questions and responses

Question 1: What were your objectives for attending this event?

Respondents were given a free text box to input their own objectives. Examples of objectives are listed below:

Improve my knowledge on Delirium

To learn best way to educate staff; to ensure I am up to date with standards; to facilitate my learning and development for revalidation

To re-energise, re-motivate confirmation that the education I deliver is accurate

Update knowledge of current situation with 4AT / TIME bundle rollout

To have an understanding of best practice for Delirium

Question 2: Were these objectives met?

Respondents were asked if they felt that their objectives for the event had been met, we gave them the option of 'yes', 'no' or 'partially'.

Rating	Number of respondents	Percentage of respondents
Yes	69	97%
No	0	0
Partially	2	3%

Question 3: What were your key learning points? Respondents were asked to provide their key learning points from the event, example answers are below:

Question 4: Overall how would you rate the event (excellent, very good, good, fair, poor)

Rating	Number of respondents	Percentage of respondents
Excellent	52	73
Very Good	16	23
Good	2	3
Fair	0	0
Poor	0	0

Comments from the morning session

Respondents were asked to give their feedback in a free text box. Some examples are included below:

Personal accounts very painful

AM sessions were interesting - I particularly enjoyed hearing the effect for a real pt & family

All good. Very interesting and informative to have family perspective. Dr Krishnan's session was very good and should have been longer.

Roy Soiza - Great QI and use of SQUID. Excellent presentation from Sandra McDougall (daughter perspective). Great presentation on pharmacological intervention from Dr Brown. Great to hear about the good work done by Allicia Das - would be good to see this rolled out across NHS A&A

Empathetic teaching. Good to start with family perspective. All excellent speakers. Good time management.

A daughter's perspective - very moving & powerful pharmacological management - very informative Delirium education - great session

Comments from the workshops

The session was very insightful & thought-provoking

Quite a lot of overlap with the morning sessions

Very good. Really enjoyed the education workshop. Simulation video was very interesting.

Good but less workshops than mini lectures

Very down to earth. Good atmosphere for discussion. Great to meet a range of like-minded professionals.

Perhaps would have been good to have had a wider range of staff doing the workshops to bring different perspectives to how to manage Delirium

Good to hear experience from different health boards & settings

Overall, what worked well

All well presented; effectively run ; good programme

Lectures - Information on real life stories, improvements & drugs/management. Opportunity to discuss with others.

Well organised, great presenters, always continues to motivate you to keep going no matter how difficult the daily challenges can be! We are making a difference, just a long way to go!

Varied prompt programme. Down to earth, Understandable, practical, applicable.

Great speakers. Great talk from Sandra about her mum's experience - encourages compassion & early detection & good management

Delirium Masterclass was very good

Please provide any ideas that may improve future events?

More interactive cases Management of severe prolonged Delirium

The day should be rolled out to untrained & AHP - lots of senior staff here

AHP perspective; management by AHPs

Would like to see a few more resources (videos etc)

Target staff at grass roots rather than those in lead roles. A session in Delirium in those under 65 (I have this in my current workplace)

Need to make course more accessible to staff on ground and educate Delirium Champions, and link staff who attend. Courses are responsible to carry forward to ward.

Longer pharmacological lecture discussing drug management

More information on the individual team, gains and improvement with usage of Time bundle

Updates on latest evidence-based practice such as medications, use of Time bundle and patient outcomes

What were your key learning points?

How to improve education that I deliver to be more effective & engaging

1 in 5 people with Delirium will be dead within one month.

Patients who have experienced Delirium can often go on to experience post-traumatic stress

Early diagnosis is key to prevent possible chronic disabilities

Had not appreciated that a person with Delirium could remember that episode. Will take note of this. Appreciate knowledge on Delirium management & improvements which I can feedback to my colleagues.

Take back bite-sized teaching sessions & use of videos etc. Pharmacology awareness

Importance of early recognition of Delirium. Importance of detection education. Importance of instigating appropriate strategies / care to treat Delirium.

Educating the workforce, patients, families and the general public on Delirium

Please provide any other comments

Thank you very much. Informative / educational day with loads of ideas to take back to clinical area

Final speaker of day - his passion for Delirium is infectious (Dr McCulloch)

Would be fabulous to have Sandra McDougall go 'on tour' round general hospitals. Very powerful message that teams should all hear.

Should have national campaign (adverts on TV) re Delirium awareness for public

Wonderful course. All staff in healthcare should attend.

Delirium Champions!! We have Dementia Champions - could we have similar programme?

Prevalence & incidence should be basic information we should know about our units